I. When you receive your encrypted email, you will see it in the format below:

Notice of Housing Settlement a	nd Document Request - Nov 20		• • • 🕅 Email Encryption × +	·
Encrypted Email on behalf of kalexander@sfdmc.com <do-not-reply@cloud-protect.net>     To: ⊗ Matt Hooper</do-not-reply@cloud-protect.net>		⊕ ← ← →   ⊗   ⊞   ···     Fri 2024-11-15 534 AM	← → C 向 to us-encrypt.cloud-protect.net/auth	९ ☆ ⊉ 🗷 :
	-++++++++++++++++++++++++++++++++++++++		HIII	
	kalexander@sfdmc.com sent you a socure message Use this one time code to gain access to the socure message reader platform <b>Z9Z8Z7</b> Access Message		Email Encryption Secure Message Reader Type or paste your access code Z 9 Z - 8 Z 7 View Secure Message	
🔨 Reply 🧭 Forward	a			

- II. The image on the left indicates that you received a one-time access code to obtain access to the encrypted email.
- III. The image on the right indicates inputting the access code to view the encrypted email.
- IV. After you input the access code, you will be able to view the encrypted email (example below):

Email Encryption					
K         Kyle Alexander «kalexander@sfdmc.com»         27 days           Thank you. We will be in touch soon.         2024/11/15 10.34           matt@bobsfishingsupplies.com         27 days					
Thanks Kyle, please find attached     2024/11/1510.33  Notice of Housing Settlement and Document Request - Nov Message explice in 27 days					
20 K Kyle Alexander «kalexander@sfdmc.com» to matigbobsfahingsupplies.com - 2024/11/1510.32					
Dear Matt Hooper, We are reaching out to inform you that a settlement process related to the recent residential building maintenance submitting the required documentation at your earliest convenience. Estimate Team Control (1997) Property Address: Greenview Apartments, 123 Main Street, Apt 4B, Springfeld Data of Settlement Detailst Data of Settlement Initiation: Normaber 20, 2024 Data of Settlement Initiation: Normaber 20, 2024 Data of Settlement Initiation: Docember 10, 2024 Detailst for Document Submitsion: Docember 10, 2024 Departed Action: Please attach any supporting documents relevant to the housing settlement, such as proof of residence, maintenance receipts, or correspondence related to the issue. Accepted life types include PDF, DOCX, and image files. Disubiting four life the attachment button in this semail. Upload the relevant documents and ensure they are clear and legible. For questions or assistance, please do not hesitate to contact us at support@rederiveerhousing.com or call (555)					
987-653. Thank you rover prompt attention to this matter. Best regards. Kyle Alexander Resident Services Coordinator Redem View Housing Association					
Messages older than 30 days have automatically expired					



V. If the email has an attachment (example above), you can open it by clicking the downward arrow:



VI. Once downloaded, the attachment may be saved to your computer's **Downloads** folder by default. Otherwise, please browse to the folder to which downloaded documents are directed.

\*\* If your one-time code has expired or you have already used it, please request a new code as shown below:





Secure Message Reader

Your access code has either been used or expired. To view your secure message, please request a new code.

Request New Code