



## PASC Board Meeting Monday, November 7, 2024

1. Call to order: The Personal Assistance Services Council (PASC) Board Meeting was called to order at 1:09pm.

Dulce called the roll: Janet Burt, JoAnn Cannon, Jorge Chuc (phone), Steven Echor (phone), Dulce Garcia, Lyn Goldfarb, Janet Heinritz-Canterbury (phone), Richard Hernandez, Kristy Madden, Cynde Soto (phone) and Jennifer Stark (phone) were present. Everyone was present and there was a quorum.

Board members absent: Rina Cruz (excused absent), Kevin MacDonald (excused absent).

2. Debi confirmed that no board member was participating remotely due to an emergency circumstance (AB 2449) but for reasonable accommodations under the ADA.

No public comment.

3. Reading of the Mission Statement and Moment of Silence – Attachment B

Lyn read the mission statement. **The Personal Assistance Services Council (PASC) strives to improve In Home Supportive Services (IHSS) support independence and enhance the quality of life for all who receive and provide In Home Supportive Services.**

Moment of Silence – Moment of Silence was observed for all requested intentions.

4. Public Comment – **PC is used throughout these minutes to denote – Public Comment**

**PC** – No public comment.

5. Consent Agenda

- a) Minutes – Approval of the October 3, 2024 – *Attachment – C*
- b) Financial Report – Approval of September 2024 - ADMIN – *Attachment – D-1*
- c) Financial Report – Approval of September 2024 - NPER – *Attachment – D-2*
- d) PASC Activities and Outreach – *Attachment – E (NOVEMBER 2024)*
- e) PASC Performance Measures and Reviews – *F (SEPTEMBER 2024)*
- f) Public Comment

Motion to approve the consent agenda, moved by Janet HC, seconded by Richard, motion passes with consensus.

No public comment.

6. Board Chair's Report – Cynde Soto

- a) CA for All – Dulce Garcia/Luis Bravo

Dulce reported on the CA for All event that she went to in Sacramento. She highlighted several meetings she had with senators and other legislators.

Luis also reported on the CA for All event that he went to in Sacramento. He also thanked Dulce for her attendance and the work she did. He also talked about the PASC Newsletter that Dulce is featured in and will update Board emails so they can receive future newsletters. Luis also presented Dulce with her framed newsletter feature. He also stated that PASC will be doing newsletter every three to four months and the next member to be featured will be Kristy Madden. He stated that if anyone of the Board would like to be featured with their testimony, it would be done next year and to please reach out to the PASC staff.

Janet HC asked about the senators Dulce met and if she could state who they were. Dulce stated that she met with several senator and assembly staff members and she named them and stated that she provided them with the packet that was prepared for her.

Luis talked about Mariya Kalina from the Master Plan on Aging and how she was able to sponsor and reimburse PASC for some of the cost for Dulce.

b) CICA – Kristy Madden

Kristy reported that they had their statewide meeting with Mariya Kalina, who spoke about the Master Plan on Aging. The referenced meeting is on CICA's website. She also talked about their townhall meetings and who was featured. She mentioned the "Lunch and Learn" series with CICA and when it will start up again.

Lyn asked what "HICAP" is and Kristy explained what it is and that it is from the Department of Aging. Janet and JoAnn also added who and what HICAP does and how they help individuals.

Luis added that PASC will be having a Tele Townhall in January 2025 and HICAP will be speaking and encouraged the board to attend. Janet suggested that Center for Health Care Rights do the Tele Townhall for November because Medicare Open Enrollment is going and people might have questions. Luis stated that Julie reported that Disability Rights California was doing the Tele Townhall in November and that she will look into rescheduling.

c) Public Comment

**PC – Nicole Marie Romero - Provider** – She shared her concerns about getting back on the PASC registry to be referred. Luis asked Ms. Romero to provide her information and someone will contact her. Steven expressed his need for a provider and his interest in this provider. Willis called point of order and informed Steven that the Board meeting was not the correct platform for his provider request and that someone from the PASC registry will contact him.

7. Interim Executive Director's Report – Luis Bravo

a) CAPA Update

Luis reported on CAPA and what they do and mentioned Kim Rothschild, who is the Director of CAPA and the strong relationship that exists between CAPA and PASC. He spoke about teaming up to meet with key local legislators who are a part of funding decisions at the state level. He stated that PASC has already reached out to two legislators to set up meetings. He is hoping to include Kim Rothschild and PASC board members in those meetings.

Luis also stated that Kim Rothschild is coming to Los Angeles for a conference and will stop by the PASC office on Tuesday, November 19<sup>th</sup> from 12pm – 2pm and he has invited the Board to attend.

b) Center for Caregiver Advancement

1) MOU – Attachment – G -1

Luis brought the Board's attention to Attachment G-1 and expounded on it.

Lyn asked how this is different from the training that has been provided by the state and SEIU. Luis stated that SEIU does do trainings through the Center for Caregiver Advancement but these particular trainings are different than those provided by SEIU and Career Pathways. They are specialized trainings offered through a grant to CCA. Janet added and clarified the differences. Debi also added and explained PASC's participation in the MOU.

Lyn commented that it is important that they listen to PASC for the consumer voice. Janet commented and added can we get Corrine (CCA) to design consumer training. Janet HC also stated that if this MOU is approved, can a cover memo be sent to Corrine talking about consumer training.

Steven also commented on consumer training and asked if there is any way that he can participate in this issue.

JoAnn asked for clarification of the trainings and Luis explained it.

Janet B asked why can't PASC apply for the grant. Luis talked about and explained PASC's budget for that kind of grant. He also talked about having better trained providers through this grant. Luis also stated that he and Debi will compose a letter for Cynde to sign and send it to Corrine.

Motion to approve the Center for Caregiver Advancement MOU along with a memo from Cynde that PASC is excited to participate and really wants to encourage Corrine to look beyond this kind of training and design consumer training as well, moved by Janet HC, seconded by Steven, motion passes by majority with three abstentions.

2) IHSS Fact Sheet – Attachment – G -2

Luis brought the Board's attention to Attachment G-2 and he expounded on it.

c) Caregiver Awareness Month

d) Luis talked about Caregiver Awareness Month and what the other PA's are doing for their IHSS providers. PASC would like to offer a CPR training for 16 providers and he wanted to do it while Kim Rothschild was here. He talked about how consumers can nominate their caregiver for Caregiver Awareness Month and he explained that process.

d) Tele Forum – Attachment – H

Luis brought the Board's attention to Attachment H and he expounded on it.

Lyn asked about the screened section for the Tele Forum and Luis explained what that means. She asked if the Tele Forum could be titled and Luis said yes.

e) Public Comment – No public comment.

## 8. PASC Operations – Stephanie Spicola

### a) Registry Engagement

Stephanie reported on a previous overview of the Registry Engagement and how they would be implemented and how it was going to look. She explained what her department does and the process.

### b) PASC Open House 2025

Stephanie talked about the PASC Open House and provided some detailed information on what will be going on, presenters, logistics, etc.

JoAnn asked if Board members were able to participate and Stephanie said yes and encouraged Board participation.

Cynde asked if the Board has suggestions for break-out rooms and Stephanie said to please send that information to Willis.

### c) CA for All – Los Angeles Viewing Party – Willis Oliver

Stephanie talked about the CA for All viewing party, who attended and how many consumers and providers were present.

Janet HC asked about funding for the PASC Open House and suggested that we contact the five health plans and suggested Rina could be of assistance. Luis added and talked about the history of the Open House and stated that Lyn will have a room to conduct video interviews. He also stated that he can send the Board the previous Open House video footage.

### d) Public Comment

## 9. PASC Home Care Registry – Klaris Shahbazian

### a) Registry Call Center Update – Attachment – I

Klaris brought to the Board's attention attachment I and she expounded on it.

JoAnn asked if Klaris has any other suggestions on calling the registry and that it is hard to get through. Klaris explained the phone process.

Lyn stated that she was impressed with the numbers and asked if the numbers shown are more than registry calls or other types of calls and Klaris explained the various calls and emails that come through the registry asking a variety of questions. Lyn also asked about the matching and Klaris explained the matching process and the accuracy. Klaris and Luis explained what CMIPS is and how it is used with PASC.

### b) Public Comment – None

## 10. Legislative Update – Debi Hight

### a) Legislative Report Update –

Debi brought to the Board's attention attachment J and she expounded it.

b) Public Comment - None

11. SEIU-2015's Report – Wendy Duchen/Vernita Randall

No representatives were present.

a) Public Comment – No comment

12. DPSS' Report – Ying Chan

TOPIC	UPDATE
<b>IHSS Helpline Data</b>	For October 2024, the IHSS Helpline: <ul style="list-style-type: none"><li>• Number of calls received: 203,599</li><li>• Average Wait Time: 00:40:00</li></ul>
<b>IHSS Stats</b>	IHSS Caseload as of October 2024: <ul style="list-style-type: none"><li>• Recipients: 276,949</li><li>• Providers: 233,205</li></ul>
	<p><b><u>PASC Governing Board Vacancy</u></b></p> <p>As I reported last month, we received one application for the Governing Board. Unfortunately, the candidate does not meet the requirement of being a past recipient or provider. We ask that board members continue to refer interested applicants who meet the criteria to apply.</p> <p><b><u>Dementia Campaign</u></b></p> <p>Aging and Development Department/LA Found organization are partnering with Alzheimer's LA and the office of Supervisor Hilda Lindsey Horvath to conduct a webinar on Dementia and Home Safety on December 4, 2024, at 10:00 am.</p> <p>To help promoting awareness of the webinar, IHSS Program will launch a text campaign the last week of November to English-speaking IHSS providers who work with recipients who have approved Protective Supervision.</p>

a) Public Comment – None

13. Unfinished/Old Business – None

14. New Business – Future Agenda Items:

Dulce reminded the PASC Board about their testimonials, packets and appointments.

15. Closed Session

- a) ED Search Status Update
- b) Possible December Meeting – Reserved at the Kenneth Hahn Hall of Administration for Tuesday, December 3, 2024

Open Session – Cynde reported out that the Board approved to have a meeting on December 3, 2024 and a possible second December meeting if necessary.

16. Mission Moments

17. Adjournment – Cynde adjourned the Board meeting at 3:36pm.

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Approved by:

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Date: