



Provider Services

PSD oversees the handling of all Criminal Background Inquiries from IHSS providers which includes providers who have Cleared, Failed, are No Longer Interested, and Resubmittal reports. PSD also reviews the Subsequent Disposition Notifications (SDN). Call **877.565.4477, press 2 and then 3.**



Health Plan

PASC administers the PASC-SEIU Homecare Workers Health Care Plan for providers authorized to work at least 74 hours per month for at least two consecutive months. The Health Plan costs \$1/month, and benefits are managed by L.A. Care. Call **855.727.2756.**

PERSONAL ASSISTANCE SERVICES COUNCIL (PASC)

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PERSONAL ASSISTANCE SERVICES COUNCIL

Supporting and Enhancing Independence



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PASC's Mission

The Personal Assistance Services Council

strives to improve In-Home Supportive Services, support independence, and enhance the quality of life for all who receive and provide IHSS.

What Is IHSS?

IHSS enables consumers (seniors, people with disabilities, including children) to hire someone to assist them with services which enable them to remain at home and in the community. To learn more, please visit <https://dpss.lacounty.gov/en/senior-and-disabled.html>

What Is PASC?

PASC is the IHSS public authority for Los Angeles County. PASC provides a Registry referral service to assist consumers with locating a provider, a Back-Up Program for consumers who have an urgent need for a temporary provider, offers free optional training for consumers and providers, community outreach and advocacy, administers a health plan for providers, and new provider criminal background inquiries and reviews.



Registry

PASC's Registry sends consumers a referral list of possible providers, and the consumer interviews and decides whether to form an employment relationship. All referred providers have passed a Criminal Background Investigation administered by the California Department of Justice. Call **877.565.4477**.



Registry Engagement Coordinators

PASC's Registry Engagement Coordinators are committed to empowering consumers to navigate the IHSS program independently. Registry Engagement provides guidance to help with support. The goal is to equip consumers with the tools and knowledge needed to successfully manage their care and make informed decisions. Recipients will be assessed if eligible for services.



Back-Up Services

Los Angeles County Backup Attendant Program (BUAP) and Statewide Backup Provider System (BUPS) offer temporary caregiver assistance to the IHSS consumers who need immediate support. If you need assistance through the BUAP program, please call **877.287.6789**.



Outreach

PASC mentors provide resources in both consumers and providers communities, as well as free optional trainings and webinars. Tele Forums offer recent information on issues that affect seniors and persons with disabilities. Call **626.737.7524** or go to www.pascla.org and click on Calendar.

