



PASC Board Meeting Monday, November 6, 2025

1. Call to order: The Personal Assistance Services Council (PASC) Board Meeting was called to order at 1:03pm.

Dulve called the roll: Janet Burt, JoAnn Cannon, Jorge Chuc (phone), Steven Echor, Dulce Garcia, Janet Heinritz-Canterbury, Richard Hernandez, Kim Hudson (phone), Kristy Madden (phone), Cynde Soto (phone) and Jennifer Stark were all present. There was a quorum.

Board members absent: Rina Cruz (excused absent – on zoom/used her 2 per year), Lyn Goldfarb (excused absent) and Kevin MacDonald, (excused absent).

2. Debi confirmed that no board member was participating remotely due to an emergency circumstance (AB 2449) but for reasonable accommodation under the ADA.

No public comment.

3. Reading of the Mission Statement and Moment of Silence – Attachment B

Jennifer read the mission statement. **The Personal Assistance Services Council (PASC) strives to improve In Home Supportive Services (IHSS) support independence and enhance the quality of life for all who receive and provide In Home Supportive Services.**

Moment of Silence – Moment of Silence was observed for all requested intentions.

4. Public Comment – **PC is used throughout these minutes to denote – Public Comment**

No public comment.

5. Consent Agenda

- a) Minutes – Approval of the October 6, 2025 – *Attachment – C*
- b) Financial Report – Approval of September 2025 – *Attachment – D*
- c) PASC Activities and Outreach – *Attachment – E (November 2025)*
- d) PASC Performance Measures and Reviews – *Attachment F (September 2025)*
- e) Tele Forum – *Attachment G1 thru G3*
- f) Public Comment - None

Motion to approve the consent agenda, moved by Jennifer, seconded by Janet HC, motion passes with consensus.

6. Board Chair's Report – Cynde Soto

- a) No PASC Board Meeting in December

Cynde reported that there will not be a meeting in December.

- b) 2026 PASC Board Meetings – January 5TH (CEC), February 2ND (CEC), and March 5TH (CEC)

Cynde informed the board of the next three PASC meetings dates for 2026 and that they will be held at the California Endowment Center.

- c) Donations to Food Pantries – Hunger Action LA

Cynde reported they had a meeting with HALA through CICA in regard to non-perishable items throughout Los Angeles County and if anyone needs more information, Willis can send it out or contact Kristy.

- d) Public Comment – None.

7. Executive Director's Report – Luis Bravo – *Attachment H*

- a) PASC/DPSS Contract Amendment and Extension and Budget – *Attachment I - 4*
Motion to Approve - PASC/DPSS Contract Amendment and Extension
- b) Alzheimer LA Enhance Care Management and Free Trainings – *Attachment J*
- c) Cal Fresh/SNAP Update
- d) Mission, Vision and Values Web Page (DISPLAY)
- e) Public Comment

Luis brought the Board's attention to Attachments H through J, and he expounded on them in detail. He reported on public authority funding, and he announced an increase in funding to approximately \$8.7 million for the current fiscal year, up from \$8.4 million, due to Governor Newsom's budget and CAPA's distribution. Luis explained that the increase would allow for a one-year contract extension and highlighted the organization's efficient use of funds, with plans to spend 95% of the budget. He also discussed the organization's achievements, including increased staffing, recruitment efforts, and outreach programs for IHSS recipients and providers. Luis talked about the current budget status of \$8.6-8.7 million, which is at 25.31% of the total allocation, and plans to monitor and manage the budget to ensure full utilization.

Kim asked if PASC can create a temporary foodbank and Luis stated that PASC's budget does not allow it to be expense that way, but PASC is providing support in other ways to our community of what is available.

He emphasized the importance of spending all funds and advocating at the state level to secure additional funding, highlighting LA County's unique position and the program's growing necessity. Concerns were raised about potential federal budget impacts on IHSS, with outlining a Plan B to cut non-contract-mandated expenses if necessary.

Jennifer discussed the need for quantitative data to support the program's value and cost-effectiveness, and she suggested the use of historical and projected cost comparisons. Luis shared his thoughts and recommendations to her point of view. Kristy asked Luis if they could meet to discuss this with CICA and he agreed. Janet B asks what the percentage of the disability community vs senior, Luis stated that he does not have the information, but he will share it.

Motion to approve the PASC contract amendment and extension, moved by Dulce, seconded by Steven, motion passes with consensus.

Luis presented information about a collaboration with Alzheimer's Los Angeles and LA Care for a dementia care management program. The board was asked to consider signing a petition letter to LA Care regarding the potential elimination of this program in 2026. Jennifer requested more data before supporting the initiative, and Kim emphasized the importance of the program for recipients with dementia. Luis discussed the PASC program's upcoming expiration on January 1st and agreed to send an email blast to increase awareness among recipients.

Motion to approve the sign off on the with Alzheimer's Los Angeles letter, moved by JoAnn, seconded by Janet HC, motion passes with the majority. They approved a motion to endorse Alzheimer's request to LA Care for training, pending board grant approval.

Luis discussed the SNAP and CalFresh program changes due to the federal shutdown, and Luis presented a new Organizational Values webpage for board review. He also stated if the Board has any comments, feedback to please send it him and it will be added.

8. PASC Staff Presentation

a) Julie Lieder – Recipient Handbook – *Attachment K*

Julie brought the Board's attention to Attachment K and she expounded on it.

b) Julie Lieder – ReDesign Quote and Motion – *Attachment L 1-2*

Motion to approve the sign off on the ReDesign Quote and Motion, moved by Steven, seconded by Dulce, motion passes by consensus.

c) Layla Gonzalez – *Attachment M*

Layla brought the Board's attention to Attachment K and she expounded on it.

JoAnn asked for a copy of the presentation and Layla provided it and she asked for the payment for travel time. Layla explained what it was and how it works and this information will be sent to the Board.

d) Public Comment

9. Legislative Report – Debi Hight

a) Legislative Report: Attachment N 1-2

Debi brought the Board's attention to Attachment N 1-2 and she expounded on it.

b) Public Comment

10. SEIU Local 2015 Report

Wendy reported that the SEIU contract had been ratified by providers in Los Angeles County, with the union following up on rate change submissions to DPSS. She highlighted their political victory on Prop 50 and noted that their call center received over 2,500 calls in October, with 70% related to healthcare benefits.

Luis discussed potential collaboration on advocacy efforts, with Luis offering support for future lobby visits. Wendy stated that they are working on the stories of consumer and providers regarding the potential cuts and reductions that would directly impact them and she will be sharing this information with Luis.

a) Public Comment

11. DPSS' Report – Christine Dauglash

TOPIC	UPDATE
<p>IHSS Helpline Data</p>	<p>For October 2025, the IHSS Helpline:</p> <ul style="list-style-type: none"> • Number of Calls Received: 112,589 • Average Wait Time: 0:17:27 • Top 3 Call Reasons: <ul style="list-style-type: none"> ○ Registering providers ○ Terminating or adding providers ○ Requesting interim reassessments <p>Additionally, last month there was a question on why call times were reduced in September and the reason for this was the result of adding 12 clerks to our Helpline.</p>
<p>IHSS Stats</p>	<p>IHSS Caseload as of October 2025:</p> <ul style="list-style-type: none"> • Recipients: 300,241 • Providers: 252,655
<p>IHSS Report</p>	<p>Medi-Cal and IHSS</p> <p>Our department began offering Medi-Cal webinars in various languages related to the upcoming Medi-Cal changes. If interested, you can visit our Medi-Cal <u>Health Care</u> page on our website at https://dpss.lacounty.gov/en/health.html and click on the Register For Webinars button. I also shared this information with PASC.</p> <p>Also, I'd like to cover once more the impending Medi-Cal changes that may impact IHSS eligibility in the coming new year (2026):</p> <ul style="list-style-type: none"> • Effective January 1, 2026, the Medi-Cal asset limit will be reinstated for certain Medi-Cal programs. The asset limit is \$130,000 for individuals and \$65,000 for each additional household member. • Effective January 1, 2026, individuals aged 19+ with Unsatisfactory Immigration Status (UIS) applying for Medi-Cal will receive restricted-scope Medi-Cal. Those enrolled before December 31, 2025, continue to have full-scope coverage (excluding dental after July 2026). • Effective December 31, 2026, Medi-Cal redeterminations will be required every six months for individuals in the Medicaid expansion group. These are individuals who are 19-64 years old with full-scope

Medi-Cal. Currently, renewals take place every 12 months. The detailed policy for this H.R.1 change is in development. However, DPSS along with DHCS will be implementing informative campaigns to ensure Medi-Cal beneficiaries are aware of the change, changes in reporting requirements, and any potential impact to their health care coverage.

Our department has developed flyers on some of these updates, which we will send to PASC to share with you all. We will continue to share links/websites and any more information with the PASC as soon as they become available.

Supplemental Nutrition Assistance Program (SNAP) aka CalFresh

CalFresh is the California version of the federal food assistance program also known as the SNAP, commonly referred to as EBT or food stamps. This program is entirely federally funded but is managed by states and administered by counties. As you are aware, due to the federal government shutdown, CalFresh benefits are expected to be delayed in November, impacting millions of people across the state, including nearly 1.5 million in Los Angeles County. Our department has already been reaching out to CalFresh recipients to ensure they are aware of the situation and urging people with immediate needs to contact local food banks.

As food insecurity affects us all, I wanted to share some important resources with you. They are:

- 211LA <<https://211la.org/>>
- LA Food Bank Food Pantry Locator
<<https://www.lafoodbank.org/find-food/pantry-locator/>>
- Westside Food Bank <<https://www.wsfb.org/our-services/need-food-help/>>
- Department of Health Services - Food
<<https://dhs.lacounty.gov/our-services/resources/food/>>
- LA County Parks Food Programs <
https://parks.lacounty.gov/lacounty-parks-food-programs/?utm_content=&utm_medium=email&utm_name=&utm_source=govdelivery&utm_term=>

You can check our website or follow us on social media for more information. This information was shared with the PASC as well.

Steven asked regarding the resources that were mentioned above, Christine stated that they were shared with PASC and will resend them.

Wendy asked if the resources can be shared with SEIU as well and PASC will share the information with the union.

Janet HC asked about the new helpline clerks that were hired if they are there permanently and Christine said yes. Janet also asked what the total number of helpline clerks on the helpline is and Christine did not have the answer and will get back.

a) Public Comment – None

12. Unfinished/Old Business

Steven thanked everyone from the Board and PASC for helping Hunger In Action to get the word out about their event.

Krysty also thanks the board for their help with the CALIF virtual classes.

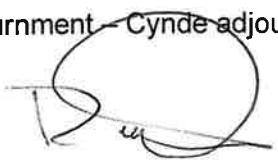
13. New Business – Future Agenda Items: None

14. PASC Board Advocacy Reports:

On behalf of the Board, Dulce thanked Willis Oliver for his 25 years of services of being employed with PASC, his excellent work and how he has helped the PASC Board throughout the years and he was given a card and a gift card from the PASC Board. Willis thanked the Board for their generous gift and appreciation.

Dulce asked if there will be anything done for the PASC staff for the holidays and Luis said yes and that we will be reaching out for the budget. The conversation ended with plans for a holiday photo and staff appreciation activities.

15. Adjournment – Cynde adjourned the Board meeting at 3:05pm.



Approved by: _____

1-5-26

Date: _____