



## PASC Board Meeting Monday, August 4, 2025

1. Call to order: The Personal Assistance Services Council (PASC) Board Meeting was called to order at 1:03pm.

Dulce called the roll: Janet Burt, JoAnn Cannon, Jorge Chuc, Rina Cruz, Steven Echor, Dulce Garcia, Lyn Goldfarb, Janet Heinritz-Canterbury, Richard Hernandez, Kim Hudson, Kevin MacDonald, Kristy Madden (phone), Cynde Soto (phone) and Jennifer Stark were all present. There was a quorum.

Board members absent: All were present.

2. Debi confirmed that no board member was participating remotely due to an emergency circumstance (AB 2449) but for reasonable accommodation under the ADA.

No public comment.

3. Reading of the Mission Statement and Moment of Silence – Attachment B

Janet B read the mission statement. **The Personal Assistance Services Council (PASC) strives to improve In Home Supportive Services (IHSS) support independence and enhance the quality of life for all who receive and provide In Home Supportive Services.**

Moment of Silence – Moment of Silence was observed for all requested intentions.

4. Public Comment – **PC is used throughout these minutes to denote – Public Comment**

**PC** – Cynde asked the members of the public introduce themselves and introductions followed.

5. Consent Agenda

- a) Minutes – Approval of the July 7, 2025 – *Attachment – C*
- b) Financial Report – Approval of June 2025 – *Attachment – D*
- c) PASC Activities and Outreach – *Attachment – E (August 2025)*
- d) PASC Performance Measures and Reviews – *Attachment F (June 2025)*
- e) Tele Forum – *Attachment G1 thru /G4*
- f) Public Comment - None

Motion to approve the consent agenda, moved by Dulce, seconded by Jennifer, motion passes with consensus.

Lyn asked regarding the progress of verified matches, and she is referring to Item 5, sec D. Luis responded and talked about the funding and expansion of PASC that will assist with following up with consumers and the matches as well as providers.

6. Closed Session

- a) Labor Negotiations (government code section 54954.5: 54957.6)
- b) PASC building lease amendment negotiations for 3452 E. Foothill Blvd Pasadena 91107 (Government Code Sec. 54956.8) – Attachment – H
- c) Executive Director Performance Evaluation (government code section 54957(b)(1))
- d) Public Comment

Open Session: Cynde reported out that they voted on a lease amendment. No additional action taken.

## 7. Board Chair's Report – Cynde Soto

### a) Announcement of the PASC Board Elections

Cynde announced that the PASC Board elections will be held next month and all officer positions are available and she explained the election process.

### b) PASC Board Goals

Cynde went over the Board goals that she received from the PASC Board and she asked for additional suggestions.

Janet HC commented and would like to know what the three main issues and concerns the PASC board has about IHSS and suggested communicating those issues to the Board of Supervisors and every elected official that they speak to.

Multiple board members made their comments, and the board discussed periodic reporting requirements to the Board of Supervisors and agreeing to investigate scheduling monthly meetings and the numerous ways of contacting them. They addressed board goals and the need to document accomplishments, with Cynde forming a work group including Janet HC, Rina, and JoAnn to develop goals and track progress. Jennifer added that her and Jorge have a standing meeting with their BOS every other month. Luis commented and added his opinion about the board goals.

### c) CICA Update

Cynde reported that they re-evaluated and amended their By-Laws. She also stated that CICA is working on a strategic plan, and it will be in two sessions, which have already taken place. Kristy added that they had the Lunch and Learn conference and elaborated on it.

### d) PASC Board Sunshine Fund

Cynde talked about the fund and Luis elaborated and explained what it is used for and there should be approximately \$1,000 in that fund.

### e) IHSS Provider Orientation Visit – Chatsworth IHSS Office - Kristy Madden

Kristy talked about her experience attending an IHSS provider orientation at the IHSS Chatsworth office and she elaborated on some key points that could have been better. Lyn asked if the IHSS Chatsworth office gave out any PASC literature and Kristy said yes.

### f) Public Comment - None

## 8. Executive Director's Report – Luis Bravo

### a) PASC Funding Update – *Attachment I*

Luis brought the Board's attention to Attachment I and he expounded on it.

### b) Registry Survey Results – *Attachment J 1-2*

Luis brought the Board's attention to *Attachment J 1-2*, and he expounded on it.

c) Assistant Director of Operation Announcement – *Attachment K*

Luis brought the Board's attention to Attachment K, and he expounded on it.

The board was informed that Michael Vazquez, the Health Plan Supervisor, was hired as the Assistant Director of Operations, starting September 1st. JoAnn acknowledge Michael Vazquez on his positive and helpful demeanor and attentiveness to the Board.

Dulce commented on provider training and Luis explained the difference between provider training and provider orientations and that PASC only provides access to training and elaborated.

JoAnn talked about the various consumer needs and suggested that along with Yael, PASC can get someone with a non-visible disability to assist her.

Steven commented and will contact Yael and see if he can assist her in any way he can.

d) Public Comment - None

9. PASC Staff Presentations

a) Traci Davis – *Attachment L*

Traci introduced herself and she talked about her tenure with PASC and position. She also brought the Board's attention to Attachment L, and she expounded on it.

b) Public Comment - None

10. Legislative Report – Debi Hight

a) Legislative Report – *Attachment M*

Debi brought the Board's attention to Attachment M, and she expounded on it.

Jennifer asked if CAPA was still neutral on AB283, and Luis stated that CAPA is staying neutral but in his position representing PASC, he voted against supporting the bill.

Lyn asked how this will affect PASC in terms of issues that we are dealing with in regards to negotiations. Debi stated that this could have an effect but doesn't anticipate them overlapping and she talked about collective bargaining practices in general.

b) Public Comment - None

11. DPSS' Report – Christine Dauglash

TOPIC	UPDATE
HSS Helpline Data	For July 2025, the IHSS Helpline: <ul style="list-style-type: none"><li>• Number of calls received: 117,145</li><li>• Average Wait Time: 0:54:11</li><li>• Top 3 Call Reasons:<ol style="list-style-type: none"><li>1. Registering providers/scheduling for orientation</li><li>2. Sick leave claims: The deadline to submit claims was 6/30/25 but if providers were sick, they have until 7/31/25 to submit claims.</li><li>3. Linking new providers</li></ol></li></ul>

<b>IHSS Stats</b>	IHSS Caseload as of July 2025: <ul style="list-style-type: none"> <li>• Recipients: 294,358</li> <li>• Providers: 247,646</li> </ul>
<b>IHSS Report</b>	<p><b>Reinstatement of Asset Limits for Non-Modified Adjusted Gross Income (MAGI) Medi-Cal Programs</b></p> <ul style="list-style-type: none"> <li>• Effective January 1, 2026, asset limits for Non-MAGI Medi-Cal cases will be reinstated to \$130,000 for one person and \$65,000 for each additional household member. As a result of this change, some Medi-Cal beneficiaries may no longer meet the eligibility requirements.</li> </ul> <p><b>Medi-Cal Expansion Freeze for Adults 19 and Older Without Satisfactory Immigration Status (SIS)</b></p> <ul style="list-style-type: none"> <li>• Starting January 1, 2026, non-SIS or undocumented applicants aged 19 and older who apply for Medi-Cal will receive restricted scope Medi-Cal (benefits restricted to pregnancy services and emergency room visits), they will no longer qualify for full-scope benefits. However, those who are already receiving coverage will keep it regardless of immigration status as long as they continue to complete their annual renewal. If they are discontinued, they will have 90 days to submit their renewal and have their Medi-Cal eligibility restored.</li> </ul>

Rina asked about the wait time and the reasons why the wait time increased. Christine stated that DPSS does provide the top reasons why and it was provided in June and Willis also stated that information was included in this board packet.

Lyn suggested that for those PASC Board members who were appointed by DPSS, they should have a meeting with them in between meetings to discuss various issues. Christine stated that she would keep that in mind and get back.

a) Public Comment – None

12. Unfinished/Old Business – None

13. New Business – Future Agenda Items:

The PASC Board Goals: Ad-Hoc Committee that was formed by Janet HC, Rina, and JoAnn.

14. PASC Board Advocacy Report:

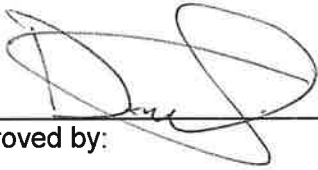
Dulce stated Rancho Los Amigos is starting to get PASC's name out in the community, and she is making it her mission to assist with that, and she was given PASC brochures in different languages to pass out.

Kristy stated that she was working with the LTSS for All committees and she was appointed to an education committee.

Jennifer stated that she met Anthony Suspedis from Supervisor Solis's office, and she talked about what they discussed. She also stated that she started to volunteer with an ILC, and they have joined

forces with a group called Aging Next and she talked about them and suggested that they be invited to the next PASC Open House.

15. Adjournment – Cynde adjourned the Board meeting at 3:08pm.



Approved by:

9-8-25

Date:

**Action Items:**