



PASC Board Meeting Monday, September 8, 2025

1. Call to order: The Personal Assistance Services Council (PASC) Board Meeting was called to order at 1:03pm.

Dulce called the roll: Janet Burt, JoAnn Cannon, Jorge Chuc, Rina Cruz, Steven Echor, Dulce Garcia, Janet Heinritz-Canterbury, Richard Hernandez, Kim Hudson (phone), Kevin MacDonald, Kristy Madden, Cynde Soto (phone) and Jennifer Stark were all present. There was a quorum.

Board members absent: Lyn Goldfarb (excused absence)

2. Debi confirmed that no board member was participating remotely due to an emergency circumstance (AB 2449) but for reasonable accommodation under the ADA.

No public comment.

3. Reading of the Mission Statement and Moment of Silence – Attachment B

Richard read the mission statement. **The Personal Assistance Services Council (PASC) strives to improve In Home Supportive Services (IHSS) support independence and enhance the quality of life for all who receive and provide In Home Supportive Services.**

Moment of Silence – Moment of Silence was observed for all requested intentions.

4. Public Comment – PC is used throughout these minutes to denote – Public Comment

Guillermo Medina, Executive Director of the LA County Commission on Disability stated and thanked the PASC Board for those who submitted the strategic plan survey. He also stated that if the board needs more surveys to be printed out, to let him know and he plans to be more visible in future PASC board meetings.

5. Consent Agenda

- a) Minutes – Approval of the August 4, 2025 – *Attachment – C*
- b) Financial Report – Approval of July 2025 – *Attachment – D*
- c) PASC Activities and Outreach – *Attachment – E (September 2025)*
- d) PASC Performance Measures and Reviews – *Attachment F (July 2025)*
- e) Tele Forum – *Attachment G1 thru /G2*
- f) Public Comment - None

Motion to approve the consent agenda, moved by Jennifer, seconded by Janet HC, motion passes with consensus.

6. Closed Session

- a) Labor Negotiations (government code section 54954.5: 54957.6)
 - 1) MOU Summary – Attachment – H
 - 2) Motion – Attachment – I
- b) Employee COLA (Government Code Section 54957 (b) (1))
 - 1) Motion – Attachment – J
- c) Public Comment

Open Session: Cynde reported out that MOU has been approved and granted Luis Bravo authority to sign.

7. PASC Board Elections

- a) Proposed Slate
 - Chair – Cynde Soto
 - Vice Chair – Janet Heinritz-Canterbury
 - Secretary – Dulce Garcia
 - Treasurer – JoAnn Cannon
 - Officer at Large – Kevin MacDonald
- b) Self-Nominations
- c) Nominations from the Floor
- d) Public Comment
- e) Vote on the PASC Board

The proposed slate has been approved. All officers remain the same.

8. Board Chair's Report – Cynde Soto

- a) PASC Board Goals Ad-Hoc Committee – Attachment K

Cynde brought to the Board's attention to Attachment K and Janet HC expounded on it in detail.

The discussion focused on adopting goals for PASC, with the group reviewing and approving three main goals: educating elected officials and consumers on IHSS issues, strengthening consumer-provider relationships through engagement, and responding to consumer concerns about laws affecting IHSS. The group agreed to add advocacy activities to the first goal and discussed the need for staff to clearly understand these goals. Luis mentioned that several Board of Governing board members had visited their facility and provided valuable feedback. The goals were formally adopted with no opposition,

Motion to approve the PASC Board Goals, moved by Jennifer, seconded by Janet HC, motion passes with consensus.

- b) Public Comment - None

9. Executive Director's Report – Luis Bravo

- a) PASC Funding Update – Attachment L

Luis brought the Board's attention to Attachment L and he expounded on it in detail.

Kim commented and gave feedback on recruiting more IHSS providers in the registry and asked if it is part of PASC's pitch to talk about the benefits of being part of SEIU and Luis responded that PASC doesn't really speak about that because of union dues and if a provider is interested in joining the union, PASC would refer them to the union and in the past, PASC has collaborated with DPSS in regards to sending out text messages to providers who are currently working part time hours and if they are interested in working additional hours, that is one of the way PASC would recruit more providers but not recruiting providers to join the union. Luis also stated that since PASC has a tentative agreement with the union, they can now collaborate with the union and see if PASC can recruit more providers. Luis also explains the BUAP/BUP differentials as well as HP benefits. He also talked about the challenges and about the new provider wage increase that would be in affect January 1, 2026.

Janet HC talked about a call she was on and it focused on consumer direction in home care services, with concerns raised about recipients' understanding of their role as employers and providers' willingness to work under consumer-directed models. She highlighted the need for increased consumer outreach efforts. Luis added and talked about the IP Mode, and he talked about PASC's outreach efforts and he talked about Laura Mingles who has been added to the outreach team.

JoAnn talked about the PASC Newsletter and if it could come out with some portion of it about training for consumers and providers. Luis responded and talked about educating consumers one on one. He also talked about a PASC staff member who has been promoted to be a Care Coordinator, and she will be responsible for the consumer aspect of the program with the one on one with consumers and he talked about some of these things that they have identified. JoAnn also shared her thoughts about honesty in the IHSS program and Luis agreed.

PC - Wendy Duchon – SEIU 2015, commented on the above and talked about understanding the SOC and elaborated on that. Roles and need and collective understanding.

The team also reviewed their advocacy website, which includes recipient testimonials and legislative updates, and presented findings from their annual registry review showing moderate provider retention rates but challenges with scheduling and communication between recipients and providers.

b) Advocacy Website

Luis directed the Board to the PASC website and reviewed the advocacy website section, which includes recipient testimonials and legislative updates, and presented findings from their annual registry review showing moderate provider retention rates but challenges with scheduling and communication between recipients and providers.

Jennifer asked who will be responsible for keeping this updated and Luis responded that Alisha in PASC's IT will be handling that aspect. Luis acknowledged Alisha and Andy Miranda for the efforts with keeping this updated.

c) Annual Review Summary – *Attachment M*

Luis brought the Board's attention to Attachment M and he expounded on it.

d) Public Comment

10. Legislative Report – Debi Hight

a) Legislative Report – *Attachment N*

Debi brought the Board's attention to Attachment N, and she expounded on it.

b) Public Comment - None

11. SEIU Local 2015 Report

Wendy started off by thanking, congratulating and recognized the leadership of the PASC Executive Director, Luis Bravo as well as she acknowledged the other PASC staff and board members that were involved in the labor negotiations/collective bargaining, and she elaborated on it as well as she talked about the wage increase to the homecare providers. She also talked about the ratification mode, and she elaborated on that as well. She also talked about the orientations, the side letter and

she elaborated on that. She also talked about proposition 50 and the possible cuts and the other resources they are providing to the community they are offering to their providers.

Kevin asked about the \$400,000,000 Wendy spoke about in regard to the collective bargaining and wage increase for the homecare providers and Wendy explained where that dollar amount came from.

Luis thanked Wendy for all of her efforts with IHSS providers and consumers as well as he talked about how he looked up to her for all of her work over the years and during the labor negotiations.

12. DPSS' Report – Christine Dauglash

TOPIC	UPDATE
IHSS Helpline Data	For August 2025, the IHSS Helpline: <ul style="list-style-type: none"> • Number of Calls Received: 109,421 • Average Wait Time: 0:47:24 • Top 3 Call Reasons: <ul style="list-style-type: none"> ○ General Helpline questions: provider eligibility status, completing timesheets, provider enrollment, and changing or linking providers to recipient cases. ○ Provider orientation ○ Request for reassessments
IHSS Stats	IHSS Caseload as of August 2025: <ul style="list-style-type: none"> • Recipients: 296,304 • Providers: 248,639
IHSS Report	<p>Medi-Cal Updates:</p> <p>Eligibility Redeterminations</p> <ul style="list-style-type: none"> • Effective December 31, 2026, Medi-Cal redeterminations will be required every six months for individuals in the Medicaid expansion group. These are individuals who are 19-64 years old with full-scope Medi-Cal. This change may result in more individuals losing Medi-Cal coverage during the six-month renewal process, which in turn may impact individuals losing their IHSS eligibility. Currently, renewals take place every 12 months. The detailed policy for this H.R.1 change is in development. However, DPSS along with DHCS will be implementing informative campaigns to ensure Medi-Cal beneficiaries are aware of the change, and the potential impact to their health care coverage if they fail to submit the renewal every six months. <p>Monthly Premiums for Adults Without Satisfactory Immigration Status (SIS)</p> <ul style="list-style-type: none"> • Effective July 1, 2027, adults aged 19-59 without SIS are required to pay a \$30 monthly premium to maintain full-scope Medi-Cal coverage. If the required premium is not paid for 90 days, the individual will be transitioned to restricted scope Medi-Cal, which may result in the loss of IHSS eligibility. The detailed policy for this H.R.1 change is in development; however, as with the other policy changes, marketing and awareness campaigns will be developed to ensure beneficiaries are informed of how to maintain and retain their health care coverage.

Janet expressed her thoughts on the wait time and she talked about how in the past, Line Operation would attend PASC board meeting and give a report and she would like that to happen again and request that a Line Operation staff come to the next PASC Board meeting. Christine stated that she would make a note of it and get back to us.

Richard asked Christine what the procedure and whose job is it when a consumer passes away. Christine stated that they would contact DPSS.

Dulce brought up a drawback of possible ill intentions from a provider and Christine explained what DPSS does to confirm if a consumer has passes away.

a) Public Comment – None

13. PASC Board Advocacy Report:

a) JoAnn Cannon, Janet Heinritz-Canterbury and Rina Cruz’s meeting with the 2nd District – Supervisor Holly Mitchell Deputies

JoAnn and Janet HC talked about their meeting with the 2nd District, Supervisor Holly Mitchell and what came out of that meeting.

b) Dulce Garcia – RAC Meeting

Dulce talked about the RAC meeting and the process on how to join it. She also encouraged the PASC Board members to join the RAC and Luis explained what RAC means and what they do. (Regional Advisory Committee) Luis also talked about the LA Care meeting they have attended in the last three months and recommends that the board attend a LA Care board meeting.

Steven announced that Hunger in Action is having a fundraising event, and he provided the information for those who would like to attend.

Janet HC congratulated Kristy for her LA Times article and Lyn’s partner is doing better.

PASC will re-send the Kristy’s LA Times article to the board.

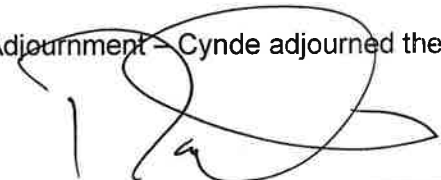
c) Other Updates

d) Public Comments - None

14. Unfinished/Old Business – None

15. New Business – Future Agenda Items:

16. Adjournment – Cynde adjourned the Board meeting at 3:08pm.



Approved by:

10/6/2028

Date:

Action Items: