



## PASC Board Meeting Monday, January 5, 2026

1. Call to order: The Personal Assistance Services Council (PASC) Board Meeting was called to order at 1:03pm.

Dulce called the roll: Janet Burt, JoAnn Cannon, Jorge Chuc, Rina Cuz, Dulce Garcia, Lyn Goldfarb, Janet Heinritz-Canterbury, Richard Hernandez, Kim Hudson (phone), Kristy Madden (phone), Cynde Soto and Jennifer Stark were all present. There was a quorum.

Board members absent: Steven Echor, (excused absent), and Kevin MacDonald, (excused absent).

2. Debi confirmed that no board member was participating remotely due to an emergency circumstance (AB 2449) but for reasonable accommodation under the ADA.

No public comment.

3. Reading of the Mission Statement and Moment of Silence – Attachment B

Richard read the mission statement. **The Personal Assistance Services Council (PASC) strives to improve In Home Supportive Services (IHSS) support independence and enhance the quality of life for all who receive and provide In Home Supportive Services.**

Moment of Silence – Moment of Silence was observed for all requested intentions. Lyn also gave a moment of silence in regard to her partner's recent passing in November 2025 and thanked the PASC Board for their support.

4. Public Comment – PC is used throughout these minutes to denote – Public Comment

Andy Miranda, PASC staff, introduced himself.

No public comment.

5. Consent Agenda

- a) Minutes – Approval of the November 6, 2025 – Attachment – C
- b) Financial Report – Approval of November 2025 – Attachment – D – 1
- c) Financial Report – Approval of October 2025 – Attachment – D – 2
- d) PASC Activities and Outreach – Attachment – E (January 2025)
- e) PASC Performance Measures and Reviews – Attachment F - 1 (November 2025)
- f) PASC Performance Measures and Reviews – Attachment F - 2 (October 2025)
- g) Tele Forum – Attachment – G
- h) Public Comment

The person who wanted to make a PC was unable to speak at that time.

Motion to approve the consent agenda, moved by Kim, seconded by Jennifer, motion passes with consensus.

Cynde, the PASC Board and staff presented Janet Heinritz-Canterbury with a gift and commendation from the LA County Board of Supervisors for her 80<sup>th</sup> birthday and for serving the PASC and IHSS Community for over 25 years of service.

6. Closed Session

- a) CalPERS Pay Schedule – (Govt. Code Section 54957) – Traci Davis – Attachment H - 1-3

Open Session

Cynde Reported out regarding that CalPERS Pay Schedule.

7. Board Chair's Report – Cynde Soto

- a) Appointment of ad hoc committee for performance evaluation of PASC Executive Director

Cynde reported that she has appointed five board members to assist with Luis Bravo's performance evaluation. Janet B, Jorge, JoAnn, Dulce and Cynde herself and they will have their first meeting on January 6, 2026.

- b) Board of Supervisor Meetings with Elected Officials

Cynde reported that she, along with Richard and Luis, met with their Board of Supervisor representative and spoke about the IHSS program, funding and several other topics and they agreed that they will be meeting quarterly.

Cynde also asked if any of the other members met with their representatives and none responded.

- c) Medi-Cal HCBS Managed Care Integration Initiative – Waiver

Cynde stated that she was on a committee put together by the Department of Healthcare Services and they spoke about waivers, managed care and gave their opinion on how to better improve the program. She also stated that they will discontinue the committee due to the possibility of budget cuts but no changes to the waivers at this time.

- d) 2026 PASC Board Book – Willis Oliver – Demo

Willis brought to the Board's attention the new PASC Board Book and he showed a demonstration of it. He showed various ways to access different information, and he thanked Andy Miranda for his expertise in making it user friendly and interactive and this is for the PASC Board only.

Janet HC talked about BOS cluster meetings and how to participate as a member of the public. She would like to get this information and place it in the board book. Luis explained what cluster meetings are and the difference between that and an informational meeting. He also stated he will have Willis look into it and get that information to the Board.

Kim asked since she was appointed by DPSS, and she would like to participate, does she need to contact her Board of Supervisors' representative to meet with them and Janet HC said yes and that the five DPSS appointees should also get in contact with their DPSS representatives as well. Luis also stated that we will find out who her BOS representative is and assist with making appointments. She also stated that she is on the border of two different districts, Jennifer and Willis both explained the rule of thumb of the BOS and their districts and redistricting and how it works.

- e) Public Comment – None

## 8. Executive Director's Report -- Luis Bravo -- *Attachment H*

### a) Proposed Strategic Plan in Advocacy Report - Board -- *Attachment I*

Luis brought to the Board's attention Attachment I and he expounded on it in detail.

The board discussed a proposed strategic plan presented by Luis, which aims to address challenges in the IHSS program, including provider shortages and caseload growth. They reviewed data showing a 50% increase in active recipients over the past 10 years, with projections for further growth. He also explained what an active recipient is.

Kim shared her experience with difficulties in the application process and long wait times, which prompted a discussion about addressing these issues with the Board of Supervisors. Luis responded to Kim's experience and stated that he will reach out to her and will provide assistance.

The discussion also touched on the need to quantify the costs of replacing providers and the importance of ensuring accessibility for Olympics visitors, with Speaker 3 confirming that they were working on these issues.

The board also touched on the need to improve the IHSS helpline wait times and provider recruitment efforts and Janet HC brought up the idea of finding out and quantifying the cost to replace a provider.

They focused on discussing the importance of maintaining funding for the IHSS program, emphasizing its role in preventing emergency room visits and supporting individuals in the community. Janet HC highlighted the program's value beyond cost savings, emphasizing quality of life and community integration.

Luis stated that strategic advocacy plan includes engaging recipients, providers, and key organizations, using data to support their case, and ensuring ongoing communication with stakeholders. The plan aims to protect funding, strengthen partnerships, and advocate for policy improvements, with a flexible approach to adapt to changes in January.

### b) Rebranding of the PASC Open House -- *Attachment J*

Luis brought to the Board's attention Attachment I and he expounded on it in detail.

Luis focused on a strategic plan to rebrand and enhance advocacy efforts for IHSS (In-Home Supportive Services) and public authorities. The plan includes organizing a panel discussion with key stakeholders, such as Senator Menjivar and representatives from various advocacy groups, to strengthen their voice in budget discussions and policy decisions. Luis also discussed the importance of leveraging recipient stories, like Laura Mingles', to advocate effectively.

Luis reviewed the strategic planning advocacy initiative, including a newsletter featuring Laura Mingle's story and an accompanying video. Several members suggested improvements to the video, including lowering the music volume and adding more specific personal stories, while also recommending the creation of a one-page summary to clarify next steps. They discussed advocacy targets, with agreement to focus on state senators who serve on the budget committee, followed by the Board of Supervisors if needed, and the inclusion of LA Care as a key health plan partner. The board approved moving forward with the initiative of Luis' Strategic Plan Report, with Willis tasked to distribute a one-pager summarizing the key points and action items.

c) PASC Disaster Preparedness Plan – *Attachment K 1 & 2*

Cynde suggested that this item be brought back in February and Luis agreed.

d) Public Comment - None

9. PASC Staff Presentation

a) Andy Miranda – *Attachment L*

Andy brought to the Board’s attention Attachment L and he expounded on it.

b) Public Comment - None

10. Legislative Report – Debi Hight

a) Legislative Report: Attachment M

Debi brought the Board’s attention to Attachment M and she expounded on it.

b) Public Comment

11. DPSS’ Report – Christine Dauglash

TOPIC	UPDATE
<b>IHSS Helpline Data</b>	For December 2025, the IHSS Helpline: <ul style="list-style-type: none"> <li>• Number of Calls Received: <b>105,237</b></li> <li>• Average Wait Time: <b>0:14:23</b></li> <li>• Top 3 Call Reasons:                             <ul style="list-style-type: none"> <li>○ Provider registration requests</li> <li>○ Scheduling provider orientations</li> <li>○ Requests for call back from case-carrying social worker</li> </ul> </li> </ul>
<b>IHSS Stats</b>	IHSS Caseload as of December 2025: <ul style="list-style-type: none"> <li>• Recipients: <b>303,263</b></li> <li>• Providers: <b>256,084</b></li> </ul>
<b>IHSS Report</b>	<b>Paperless Paystubs</b> Paperless paystubs are now available to IHSS/WPCS providers with Direct Deposit. Benefits of paperless paystubs include: <ul style="list-style-type: none"> <li>• Convenient access to provider paystubs anytime through ESP account.</li> <li>• Flexible and secure access to important financial documents.</li> <li>• Less chance of having paystubs lost or delayed in the mail.</li> </ul>

For more information, please visit the IHSS Website - Login <<https://www.etimesheets.ihss.ca.gov/login>> and the IHSS Paperless Options page <<https://www.cdss.ca.gov/inforesources/cdss-programs/ihss/ihss-provider-resources/ihss-paperless-options>> on the CDSS website.

Flyers are also available from the PASC in English, Spanish, Vietnamese, Tagalog, Farsi, Armenian, Russian, Korean, Khmer, and Chinese languages.

**Medi-Cal and IHSS**

As previously shared, there are 2 Medi-Cal changes that became effective January 1<sup>st</sup> that may impact IHSS. They are the Medi-Cal Asset Limit Reinstatement and the Medi-Cal Expansion Freeze.

- The Medi-Cal Asset Limit is now \$130,000 for individuals and \$65,000 for each additional household member for certain Medi-Cal programs.
- Individuals aged 19+ with Unsatisfactory Immigration Status (UIS) applying for Medi-Cal will receive restricted-scope Medi-Cal. Those enrolled before December 31, 2025, continue to have full-scope coverage (excluding dental after July 2026).

For more information you may visit the Medi-Cal Changes, Helpful Videos, and Keep Your Benefits Toolkit page at <https://dpss.lacounty.gov/en/keep-benefits.html> for up-to-date information and resources on this topic.

a) Public Comment – None

12. Unfinished/Old Business - None

13. New Business – Future Agenda Items: None

14. PASC Board Advocacy Reports:

Jennifer stated that she and Jorge have a meeting with Supervisor Hilda Solis' office on Thursday.

Luis said to Jennifer that if she needs him to participate in their meeting, to please let him know.

15. Adjournment – Cynde adjourned the Board meeting at 3:06pm.



Approved by:



Date: